Attention Firewood Buyers: Tips to Avoid Getting Burned!

- Avoid prepaying for firewood;
- Pay for each delivery separately if receiving multiple deliveries;
- When ordering from someone you don't know, ask for references or ask a friend or relative who has a trusted source;
- If the price seems too good to be true, then it probably is;
- *Get a receipt* from the seller with his or her name, address, phone number, and quantity ordered and delivered;
- Make sure the receipt reflects the form of payment (especially if paying in cash);
- When the firewood delivery is received, stack it immediately.
- If the concern is the amount of firewood delivered, it must be stacked before someone from the Division of Weights and Measures can determine the most accurate measure;
- Avoid using any wood if you suspect it is short measure if you
 do, it is more difficult for the Division to assist;
- Avoid mixing the new delivery with wood that you may already have.

If you have problems, contact the seller directly to try to resolve it. If you have concerns, go to the NH Dept. of Agriculture, Markets & Food, Division of Weights and Measures website at: www.agriculture.nh.gov for more information or call (603) 271-3700.

New Hampshire

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